# Welcome

Mercedes-Benz South Africa Debt Investor Call 2022



### Mercedes-Benz Group Fixed Income Presentation Q1 2022

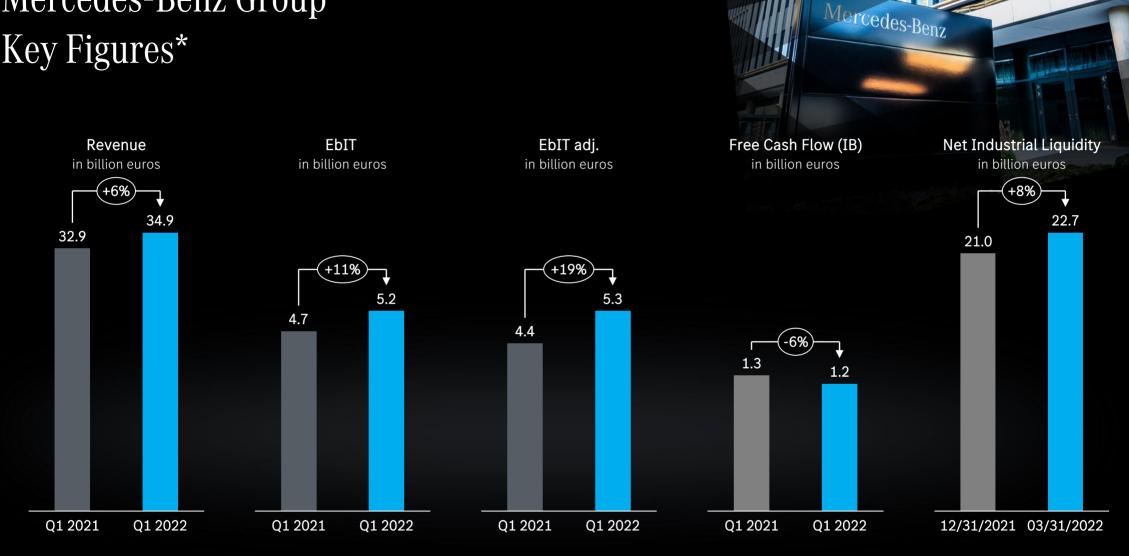
Jürgen Vogt Head of Debt Capital Markets & Risk Management Mercedes-Benz Group AG

#### **AGENDA**

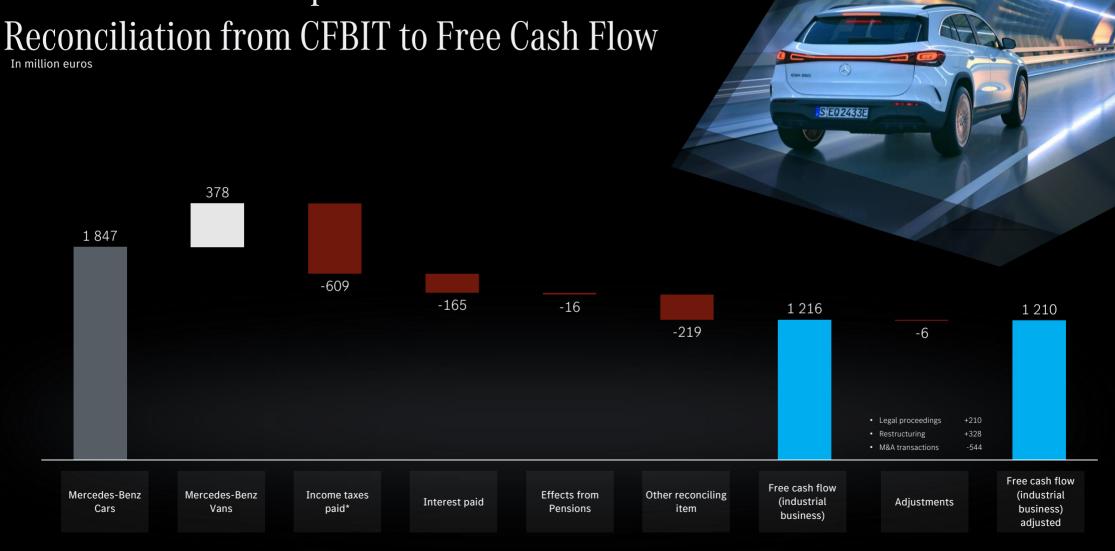
I. MERCEDES-BENZ GROUP REVIEW Q1 2022

- II. OUTLOOK FY 2022
- III. FUNDING
- IV. SUSTAINABILITY

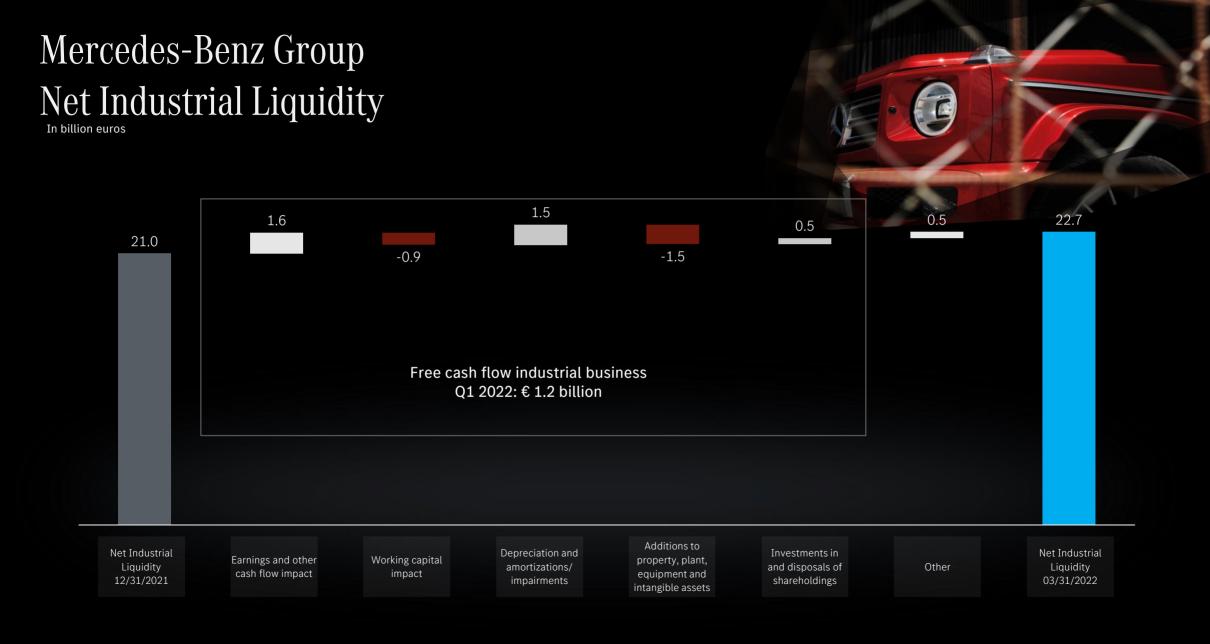
### Mercedes-Benz Group Key Figures\*



# Mercedes-Benz Group

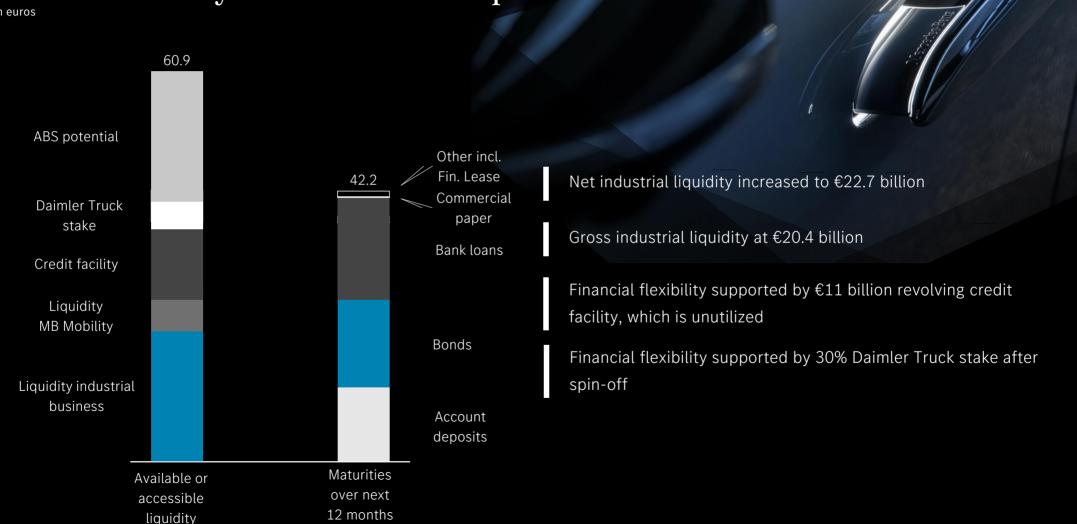


<sup>\*</sup> includes internal tax prepayments from Mercedes-Benz Mobility to the industrial business



### Mercedes-Benz Group Financial flexibility over a 12-month period

In billion euros



#### **AGENDA**

I. MERCEDES-BENZ GROUP REVIEW Q1 2022

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- II. OUTLOOK FY 2022
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#### Mercedes-Benz Group Guidance 2022

#### **ASSUMPTION**

The macroeconomic and geopolitical conditions continue to be characterized by an exceptional degree of uncertainty. The main factor contributing to this is the war in Ukraine, with its effects on supply chains and on the availability and the development of prices for energy and raw materials. Further effects due to the rapidly changing situation in Russia and Ukraine are not currently known, but could possibly have substantial negative consequences for our business activities, should it escalate beyond its current state. In addition to further geopolitical uncertainty, the continuing bottlenecks in the supply of semiconductors and other industrial upstream products and the significant inflationary pressure complicate the outlook for consumers and companies. And not least the further course of the pandemic, and in particular the strict countermeasures in China, hold uncertainties for the expected development of the market, supply chain and production.

The base for the comparative guidance are the respective continued operations KPIs of 2021.

Revenue	Slightly above	
EbIT	At prior-year level	
Free Cash Flow (Industrial Business)	Slightly below	
CO <sub>2</sub> emission (g/km)	At prior-year level	



Strategic priorities for this year - implementation on track



Scale electric vehicles

Significant increase of BEV sales

Grow luxury business

CMD May 19th

Accelerate car software

CMD preparation

Alleviate supply constraints

Deep sourcing progress

Focus relentlessly on costs

On course

#### **AGENDA**

I. MERCEDES-BENZ GROUP REVIEW Q1 2022

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- II. OUTLOOK FY 2022
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#### Our funding strategy is built on strict principles

Targeting
Financial
Independence

No dependence from single markets, instruments, banks or investors

Diversification of funding sources and instruments: Bank Loans, Bonds, ABS, Commercial Paper, Deposits

No Covenants and asset pledges, no Credit Support Agreements

Maximizing Financial Flexibility

Keeping prudent amount of Cash and Committed Credit Facility

New markets funded via global and local banks first

Early capital market funding to save credit capacity in growth regions

Stringent Global Funding Policy

Liquidity matched funding

Interest rate matched funding

Currency matched funding

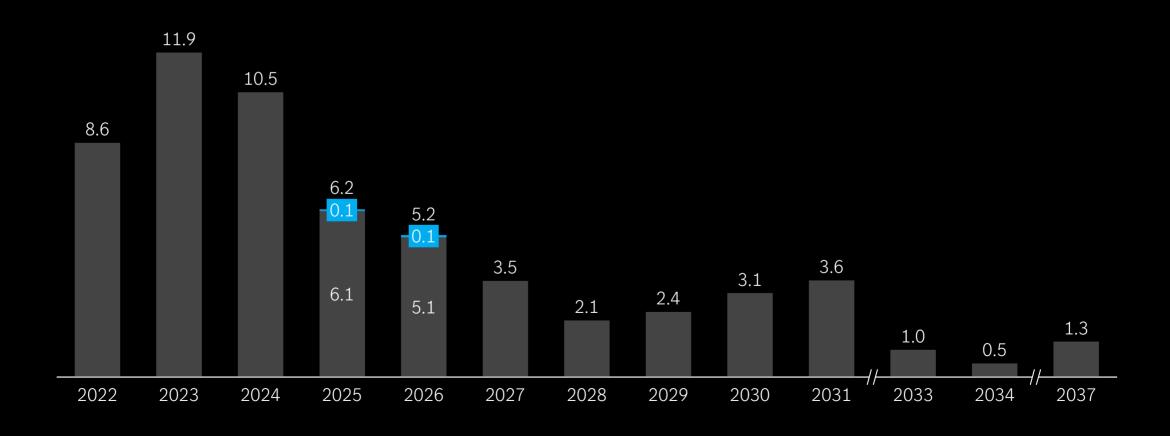
Country matched funding

#### Well balanced Bond Maturity Profile

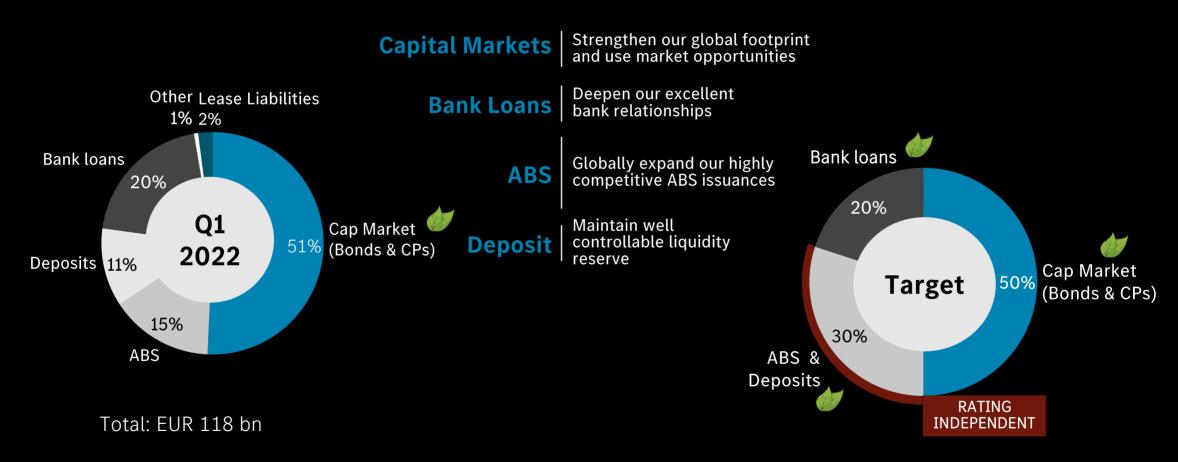
In billion euros as at 31 March 2022

Issued in 2022

Maturities



# To ensure sustainable portfolio growth, we mitigate risk and volatility through a balanced mix of funding instruments





#### Mercedes-Benz Group's financial KPIs set to support a strong rating

Agency	Long-term	Outlook	Short-term
	_	_	_
Standard & Poor's:	A-	stable	A-2
Moody's:	A3	positive	P-2
Fitch:	A-	stable	F1
DBRS:	A (low)	stable	R-1 (low)
Scope:	A	stable	S-1

**Current Ratings:** 

#### **AGENDA**

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We follow a holistic sustainable business strategy Ecological, social, economical



#### Ambition 2039 – our commitment to $\overline{CO_2}$ neutrality over lifecycle

supply chain

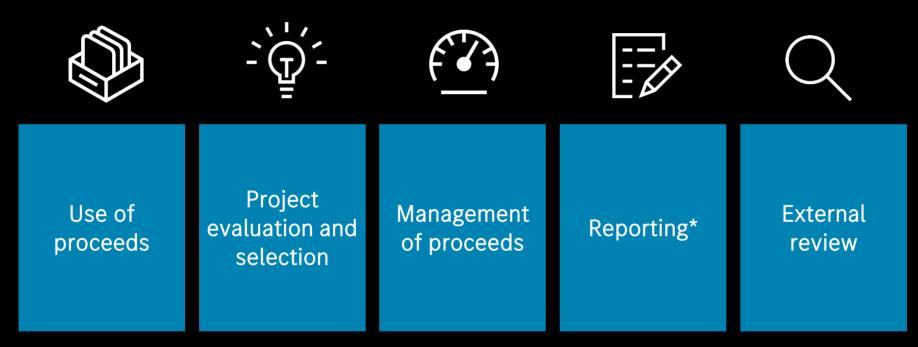
production & logistics



energy generation

recycling

# Mercedes-Benz Group's green finance framework is part of our sustainable business strategy

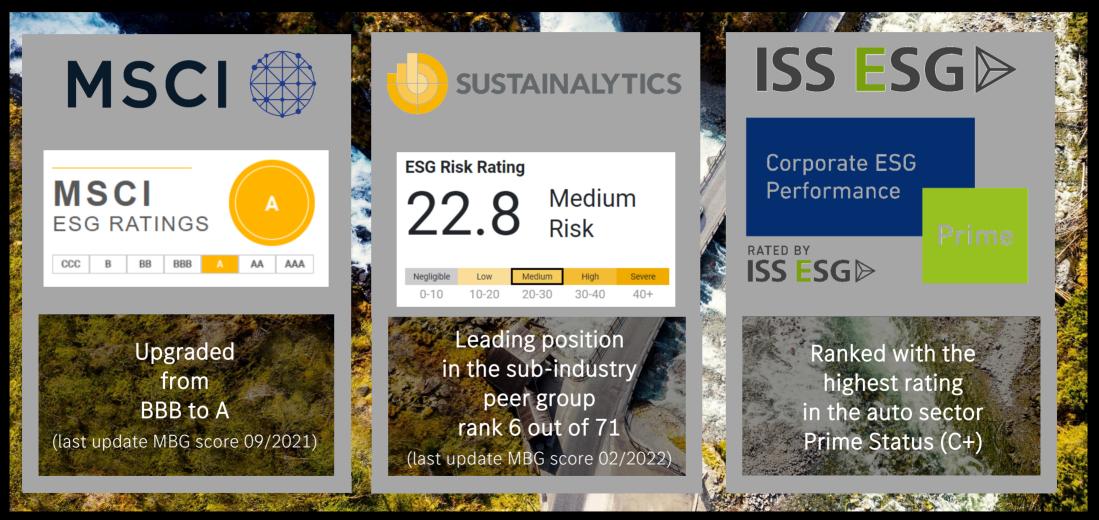


Mercedes-Benz Group's green finance framework is developed to be in line with both the ICMA Green Bond Principles, as well as LMA and APLMA Green Loan Principles. It is Mercedes-Benz Group's intention to follow best practises as market standards develop and as the EU Taxonomy and the EU Green Bond Standard enter into force.

<sup>\*</sup>Investor Allocation and Impact Report published in September 2021

#### Mercedes-Benz Group's ESG Ratings

(as of February 2022)

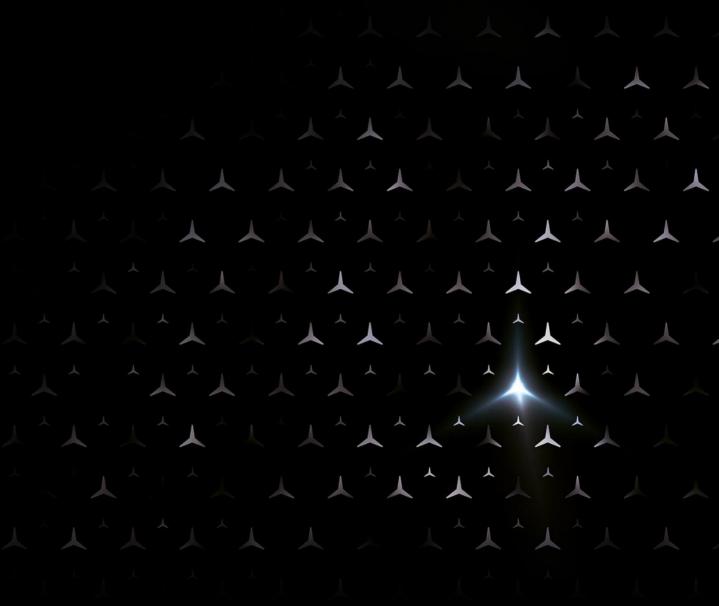


#### Disclaimer

This document contains forward-looking statements that reflect our current views about future events. The words "anticipate," "assume," "believe," "estimate," "expect," "intend," "may," "can," "could," "plan," "project," "should" and similar expressions are used to identify forward-looking statements. These statements are subject to many risks and uncertainties, including an adverse development of global economic conditions, in particular a decline of demand in our most important markets; a deterioration of our refinancing possibilities on the credit and financial markets; events of force majeure including natural disasters, pandemics, acts of terrorism, political unrest, armed conflicts, industrial accidents and their effects on our sales, purchasing, production or financial services activities; changes in currency exchange rates, customs and foreign trade provisions; a shift in consumer preferences towards smaller, lower-margin vehicles; a possible lack of acceptance of our products or services which limits our ability to achieve prices and adequately utilize our production capacities; price increases for fuel or raw materials; disruption of production due to shortages of materials, labour strikes or supplier insolvencies; a decline in resale prices of used vehicles; the effective implementation of cost-reduction and efficiency-optimization measures; the business outlook for companies in which we hold a significant equity interest; the successful implementation of strategic cooperations and joint ventures; changes in laws, regulations and government policies, particularly those relating to vehicle emissions, fuel economy and safety; the resolution of pending governmental investigations or of investigations requested by governments and the outcome of pending or threatened future legal proceedings; and other risks and uncertainties, some of which are described under the heading "Risk and Opportunity Report" in the current Annual Report or in the current Interim Report. If any of these risks and uncertainties materializes or if the assumptions underlying any of our forward-looking statements prove to be incorrect, the actual results may be materially different from those we express or imply by such statements. We do not intend or assume any obligation to update these forward-looking statements since they are based solely on the circumstances at the date of publication.

#### Mercedes-Benz South Africa Overview & Manufacturing

Andreas Brand Chief Executive Officer Mercedes-Benz South Africa Ltd



#### Mercedes-Benz South Africa Skilled and Committed Workforce



A Great Place To Work



Sustained Production Excellence

# Mercedes-Benz South Africa We Take Care of Our People



# Mercedes-Benz South Africa

#### Board of Directors and Executive Committee

Independent Executive Directors

Non-Executive Directors



Dr Joachim Schmidt Chairperson of the Board



Ambassador Nozipho January-Bardill Independent Director



Sindi Zilwa Independent Director



Nontuthuko Mbhele Independent Director



Fikile de Buck Independent Director



Dr Jörg Burzer Mercedes-Benz AG



**Britta Seeger** Mercedes-Benz AG



Matthias Lührs Mercedes-Benz AG



Florian Hohenwarter Mercedes-Benz AG





Nadia Trimmel Vice President Mercedes-Benz Vans



**Denis Peterson** General Counsel and Company Secretary

Executive Directors & Executive Committee

**Andreas Brand** Group CEO & **Executive Director** Manufacturing



Mark Raine Co-CEO & **Executive Director** Passenger Cars



Klaus Eser CFO & **Executive Director** Finance & Controlling



Abey Kgotle **Executive Director Human Resources** 



Robert Hoffmann CEO Mercedes-Benz **Financial Services** South Africa

#### Mercedes-Benz South Africa Response to a Dynamic Operating Environment



Labour Stability

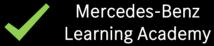


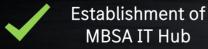
Siyaphambili Agreement



Education & Skills Pool











Exchange Rate & Economic Developments



New Generation C-Class Ramp Up



Response to COVID-19



National & International Policy Developments



Continuous Stakeholder Engagement



#### Mercedes-Benz South Africa Broad-Based Black Economic Empowerment Strategy



### Mercedes-Benz South Africa Corporate Social Responsibility

20 000

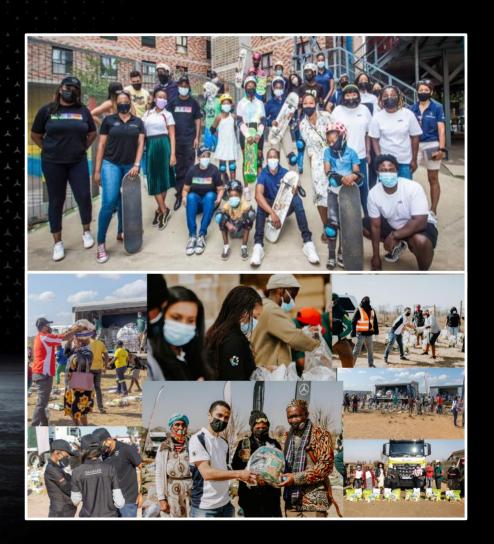
Youth Empowered Through
Organisations That Use Sport
To Tackle Social Issues

1 000

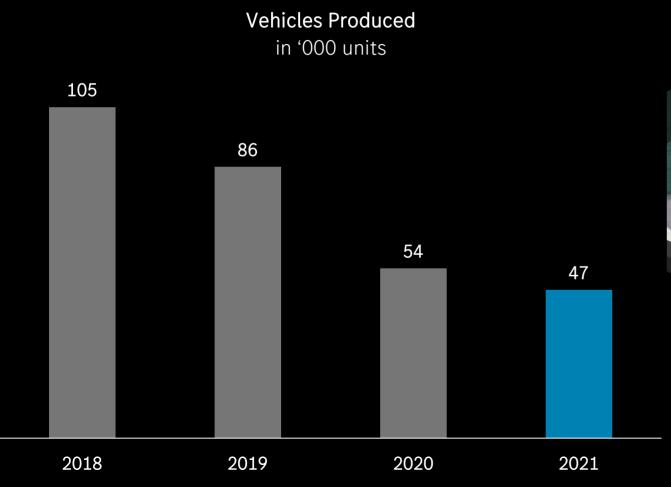
Food Parcels Donated To Citizens
Impacted y Riots & Flood Relief
Parcels

17 000

**Education Beneficiaries** 



### Mercedes-Benz South Africa Successful Ramp Up and Change Over to New Generation C-Class





Successful change over

Semi-conductor shortage as global challenge

# Mercedes-Benz South Africa We Are Ready For The Next Life Cycle!



**Facilities** 



Equipment



People



# Mercedes-Benz South Africa On Track Towards $\mathrm{CO}_2$ -Neutral Production



# Mercedes-Benz South Africa We Are Ready to Produce the New Generation C-Class



**Factory and Product** 





**Market Introduction** 





Worldwide Market Supply





More to Come...

Out of Africa for the World!



#### Mercedes-Benz South Africa Financial Results

Klaus Eser Chief Financial Officer Mercedes-Benz South Africa Ltd



# Mercedes-Benz South Africa Group Structure



Southern Africa (Pty) Ltd Sold to Daimler Truck AG

Sandown Motor Holdings (Pty) Ltd Becomes Wholly-Owned Subsidiary Spin-off and Listing of Daimler Truck Holding AG

<sup>\*</sup> Daimler AG renamed Mercedes-Benz Group AG in Feb 2022

#### Mercedes-Benz South Africa Spin-Off and Listing of Truck and Bus Business



Project Focus Successfully Completed

Financial Services Business Split by Asset Carve Out

Results Impacted by Loss on Sale of Portion of Business

### Mercedes-Benz South Africa Sale of Own Retail Cars and Vans (SMH)

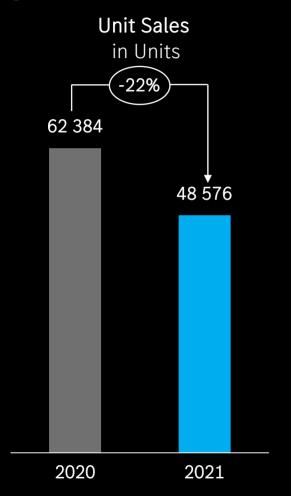


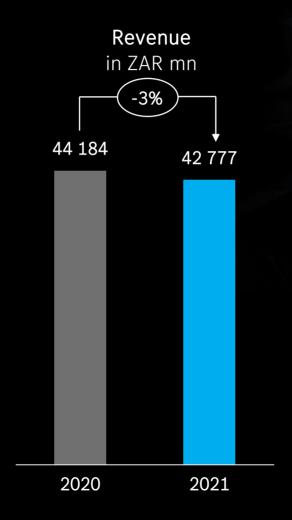
Focus on Core Business

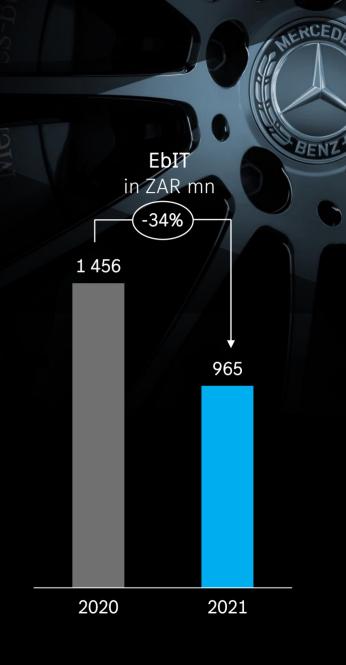
Implementation of Agent Model

Reduction of Break Even Point

## Mercedes-Benz South Africa Key Figures\*

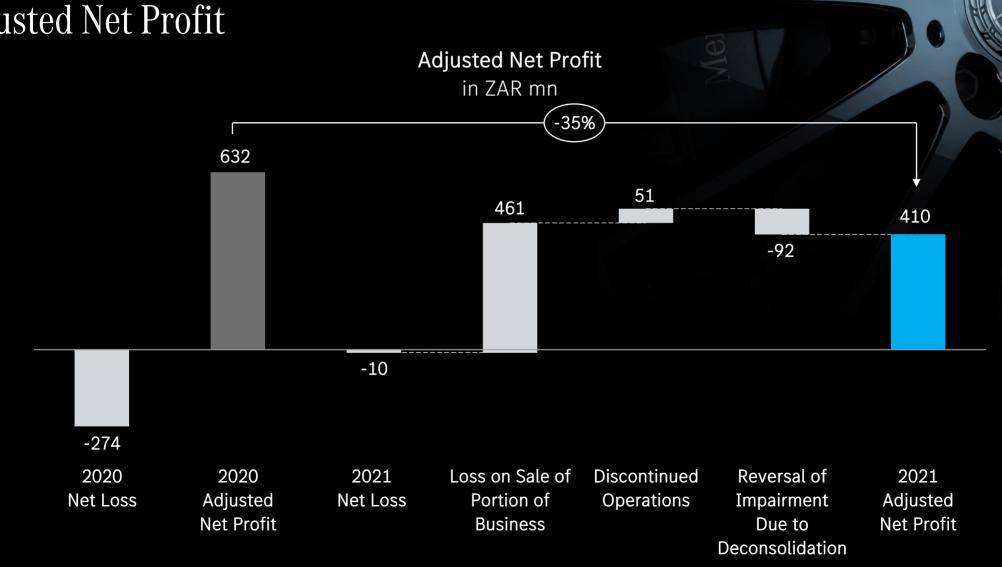






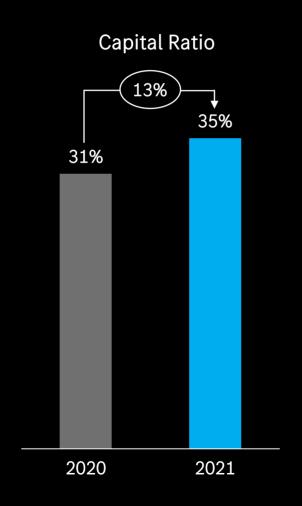
<sup>\*</sup> Key Figures for Continuing Operations only

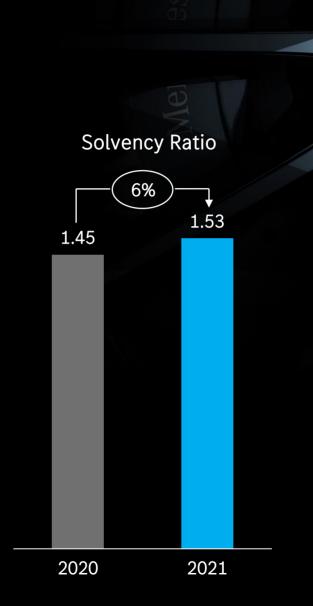
## Mercedes-Benz South Africa Adjusted Net Profit



BENZ

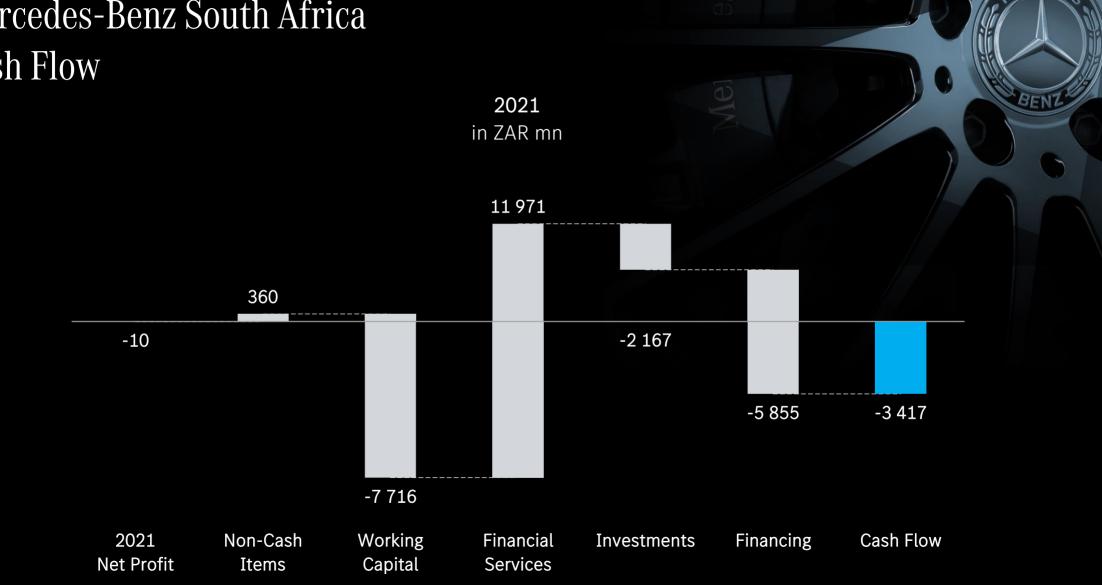
### Mercedes-Benz South Africa Financial Position





BENZ

### Mercedes-Benz South Africa Cash Flow

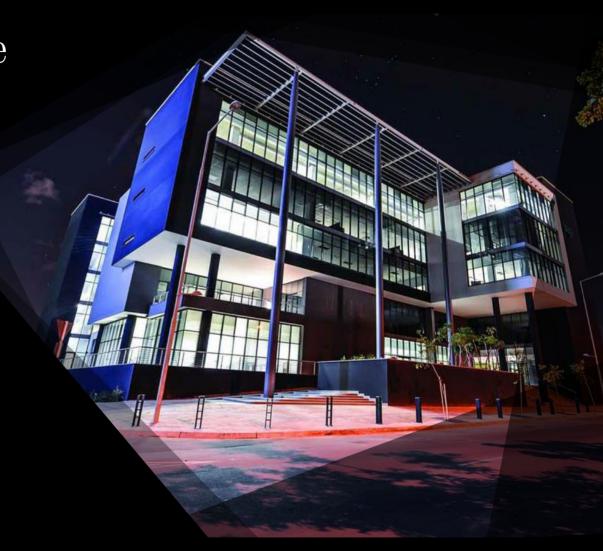


## Mercedes-Benz South Africa Sale of Zwartkop Campus and HQ Move

State-of-the-Art Facilities at Prime Location

★★★★ Green Star SA Certified Rating by GBCSA

Smaller Campus Better Suited to Hybrid Working Model





2021 - The year that was...

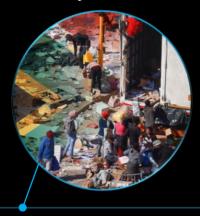
COVID-19 & Lockdowns



Port Congestion & Logistics Issues



July Unrest



Market Recovery path L-Shaped



Suez Canal Blockage & Resultant Shipping Crisis Global Chip and Component Shortages



Introducing and Ramping
Up Our New C-Class



### 2021 & 2022 - Success Story across the Entire Value Chain

### Sales



Maximising Sales from Stock Improving Sales Mix Highest AMG Share

Brand

## Sunday Times TOPBRANDS

Successful C-Class Launch & cont. high (coolest\*) brand perception

### **Customer Services**



Robust Aftersales Performance Successful Implementation of Right-to-Repair

### Reach for the Stars



Employee Based Improvement Measures Programme

### People



Top Employer Award Great Employee Satisfaction Results & Post-COVID-19 Revitalisation

### Structural Topics



Sale of Own Retail Operations & Move to New Office Facilities

### **Digital Transformation**



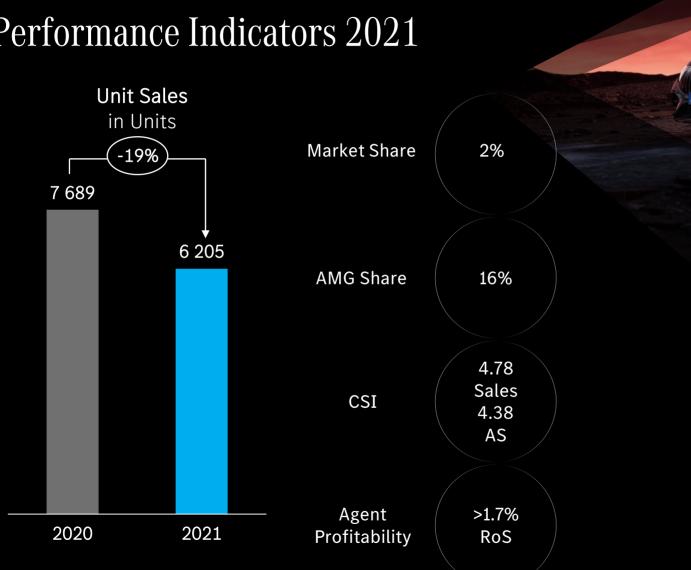
eCommerce Ramp Up & Revised Online Presence

### Strategic Roadmap



Measures & Initiatives to Target Sustainable Growth in 2022

Mercedes-Benz Cars Key Performance Indicators 2021





## Reasons for Optimism...



Market has been in a downward spiral. We have plenty of upwards potential.



Challenging economic and political landscape. *Essentially it can only get better.* 



Disruption & transformation of the market in various ways. We need to be agile and adapt to new market trends.



MBSA & Agents have done their homework. Sound foundation for future growth & capitalising on market potential.

### A Customer-Centric Growth Strategy for the South African Market



No. 1 & 10k Sales

ZAR 2bn Parts Turnover

CSI No. 1

**DIGITAL TRANSFORMATION** 

FURTHER ENHANCE THE OWNERSHIP EXPERIENCE

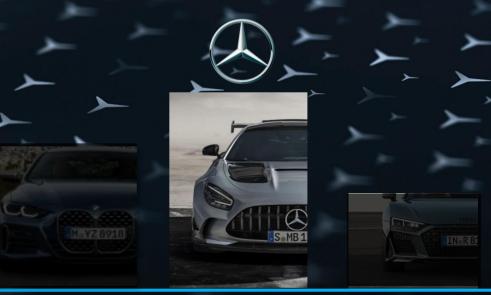
**FIRST CLASS TOUCHPOINTS** 

MOST DESIRABLE LUXURY BRAND

**SALES GROWTH & PRODUCT OFFENSIVE** 

FOCUS ON OUR SPECIALITY BRANDS





### Mercedes-Benz Speciality Brands: Next Wave of the Product Offensive





### Aftersales Growth Offensive and Future Ready Transformation

Aftersales
Growth &
Revenue
Generation

Increased Penetration & Retention EQ Readiness

Digital Services Enhanced Ownership Experience

- Right-to-Repair Mitigation
   Measures
- Accident Management
- Body & Paint

- Star Parts
- Star Service
- Service Contract Offensive
- Technician and Workshop
   Training & Tooling
- Battery Check-up Process
- Additional Revenue Streams
- Digital Service Drive
- Online Appointment Booking
- Subscription Model

- Luxury Service & Top End Customer Experience
- Accessories & Collection
- CRM Strategy



## Sustainable Network & Partner Strategy Franchise Attractiveness as a Key Pillar



## AGENT PROFITABILITY AND FOCUS ON REDUCTION OF COST OF RETAIL

 Profitable dealer network with high shock absorption and sustainable revenue streams



### NETWORK CONSOLIDATION WITH RIGHT SIZED DEALER NETWORK

- Allows for future growth
- Sale of Own Retail (Sandown Motor Holdings)



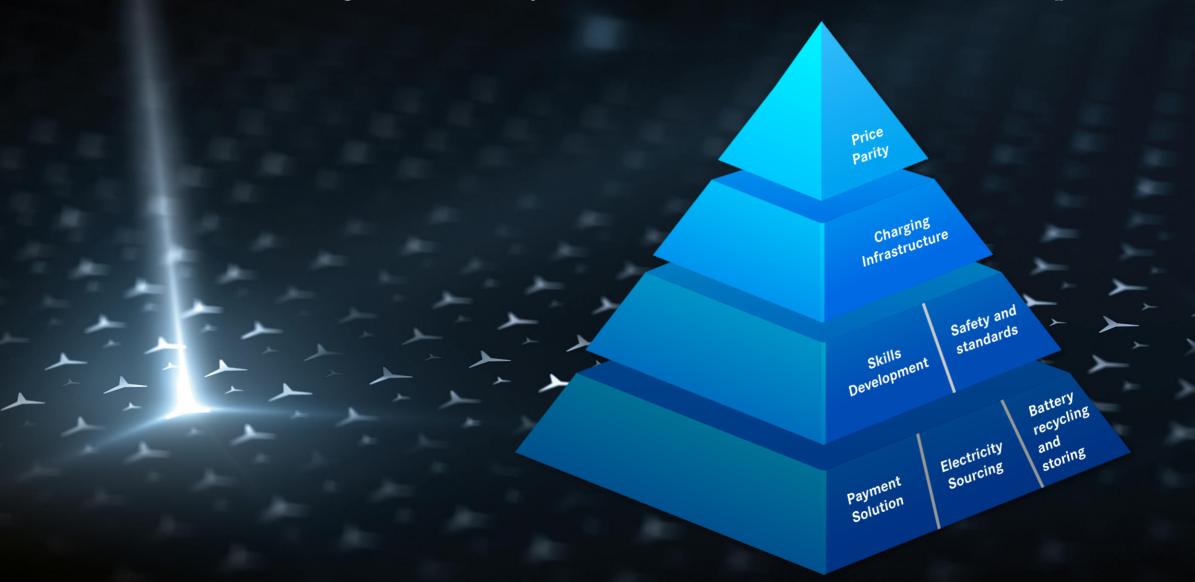
### DIGITAL TRANSFORMATION AND OMNI-CHANNEL STRATEGY

- Digitalisation @ Retail & customer solutions
- eCommerce to compliment the physical retail channel



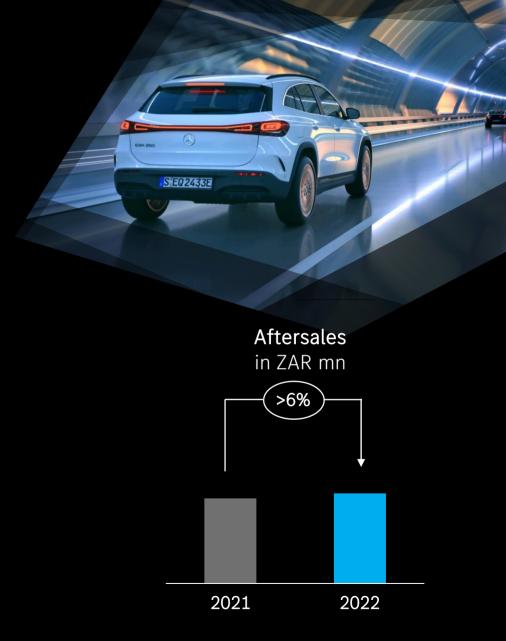


Mercedes-EQ - Driving the eMobility Transformation Forward in the EV Space



### Where does that get us? Healthy Profitable and Sustainable Growth





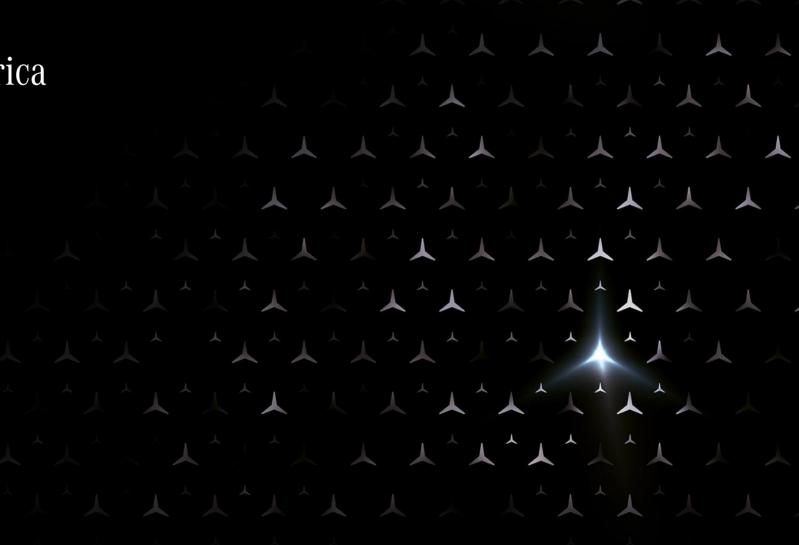
### The Future is Electrifying!

A Holistic and Aligned Strategic Roadmap for Profitable and Sustainable Growth

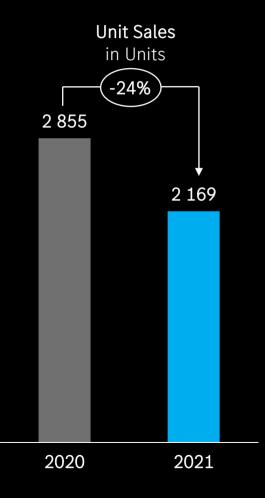


### Mercedes-Benz South Africa Mercedes-Benz Vans

Nadia Trimmel Vice President Mercedes-Benz Vans Mercedes-Benz South Africa Ltd



### Mercedes-Benz Vans Sales Performance





### Mercedes-Benz Vans Market Trend





The New V300d V-Class Best Sales Ever in 2021

Luxury Brand Maintaining Market Share Month-on-month New Model Line-up Launched 2022

Targeting
All Transportation Sectors

## Mercedes-Benz Vans Sprinter Inkanyezi Success Story

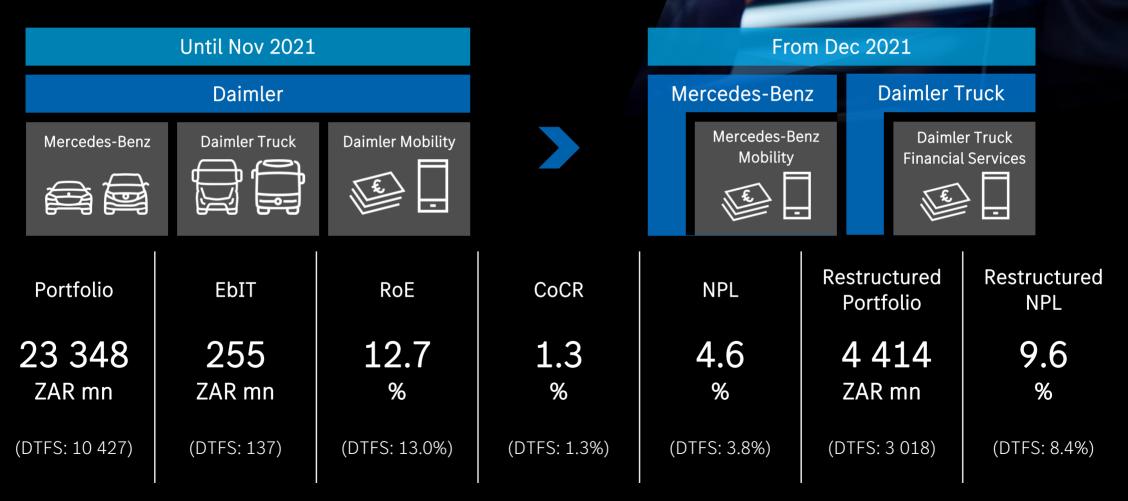


Discover Value That Is Hard At Work

Sprinter Inkanyezi - Designed to Deliver

## Mercedes-Benz Financial Services South Africa Financial and Operating Results

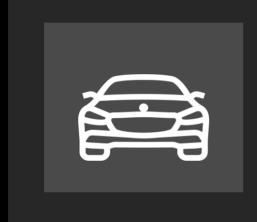
Robert Hoffmann Chief Executive Officer Mercedes-Benz Financial Services South Africa (Pty) Ltd Mercedes-Benz Financial Services South Africa In the Rear View Mirror: Project Focus



Mercedes-Benz Financial Services South Africa Key Figures 2021

Portfolio	EbIT	RoE	CoCR	NPL	Restructured Portfolio	Restructured NPL
12 891 ZAR mn	237.8 ZAR mn	12.1 %	1.8 %	<b>4.9</b> %	1 220 ZAR mn	8.0 %
(2020: 24 270)	(2020: 107.2)	(2020: 5.8%)	(2020: 1.7%)	(2020: 4.1%)	(2020: 6 247)	(2020: 2.2%)

Mercedes-Benz Financial Services South Africa Market Penetration 2021







MERCEDES-BENZ CARS

39.9%

(2020: 39.0)

MERCEDES-BENZ VANS

22.6%

(2020: 33.9)

PC INSURANCE

29.3%

(2020: 27.9)

Mercedes-Benz Financial Services South Africa 90% of Restructured Portfolio is Current Restructured Portfolio in ZAR mn 1220 26 98 1096 Dec 2021 Early NPL Current Restructured Delinquency Portfolio Portfolio

Mercedes-Benz Financial Services South Africa Key Digital KPIs 2021

Automated Credit Decision Ratio	Share of Digital Contracting	Share of Digital Self Service	Share of e-payment	Share of Digital Early Collection	Share of Digital Retention
43.8%	30.5%	26.1%	92.6%	32.2%	23.9%
(2020: 37.6%)	(2020: 0%)	(2020: 23.8%)	(2020: 91.5%)	(2020: 22.8%)	(2020: 17.7%)

Mercedes-Benz Financial Services South Africa

Outlook: Our Big Picture

**Purpose** 

WE MO>E YOU

**Ambition** 

Best-in-Class Mobility Services - Customer-Centric, Seamless & Flexible

Contribution

**Focus On** 

Retention | Service Income | Data



Sustainability Electrification Service Income



Seamlessly Integrated Digital Sales



**E2E Digitization & Automation** 



Data-Driven Company



**High Performance Culture** 

**Values** 

Financial & Social Responsibility

Integrity, Openness & Respect Inspired, Empowered & Diverse People

Customer Focus

Commitment to Excellence

Sustainability

Mercedes-Benz Financial Services South Africa Current Initiatives





Finance Penetration

Attractive Customer Loyalty Program



Customer Retention

Competitive, Transparent Remuneration



Agent Steering

Enhanced Product
Offering



Insurance/ Value-Added Products

### MBFS in the News



MBFS 25<sup>th</sup> Anniversary



Golf-Marketing



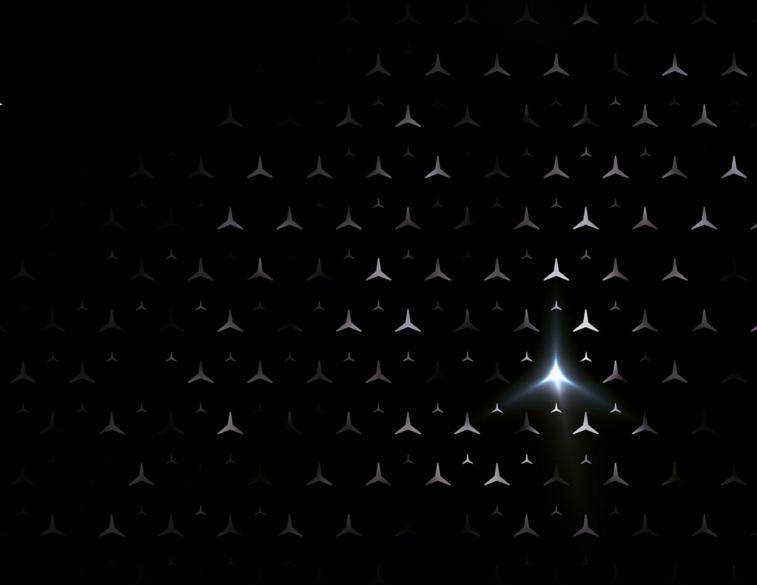
Social Media



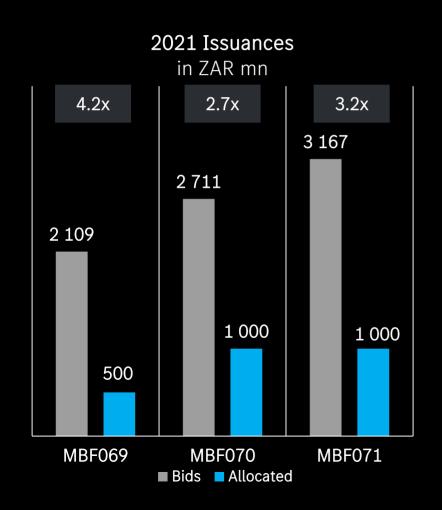
Corporate Social Responsibility

### Mercedes-Benz South Africa Funding

Dirk van der Bank Senior Manager: Treasury Mercedes-Benz South Africa Ltd



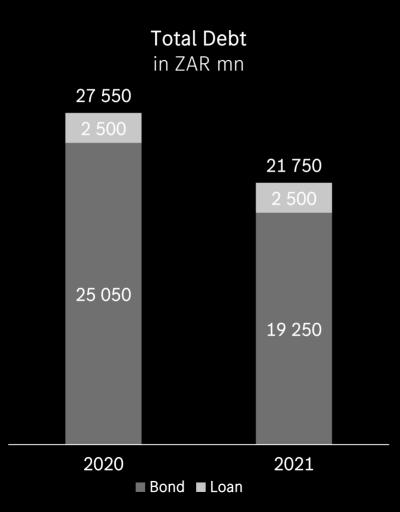
## Mercedes-Benz South Africa Funding Highlights

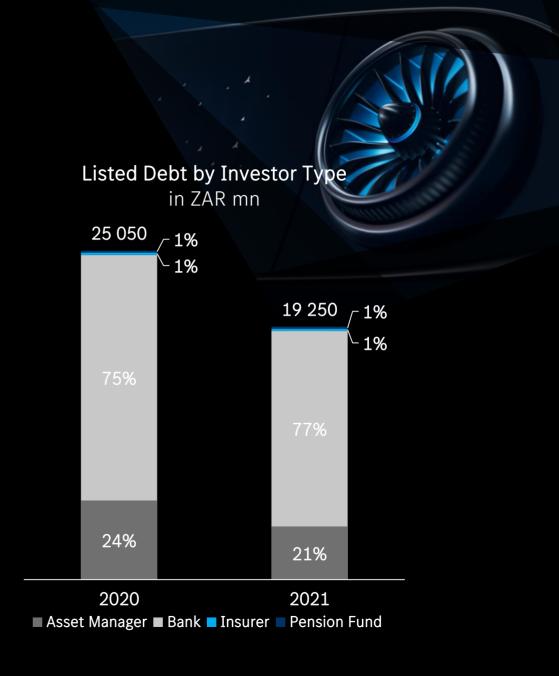




Instrument	MBF069	MBF070	MBF071
Tenor	1 Year	3 Year	3 Year
Price Guidance	70 - 80	105 -115	100 -110
Clearing Spread	75	105	99

## Mercedes-Benz South Africa Funding Profile





## Mercedes-Benz South Africa Auction Announcement

Issuer	Mercedes-Benz South Africa Ltd
Issuer Rating	AAA(zaf)
Guarantor	Mercedes-Benz Group AG
Guarantor Rating	A-
DMTN Programme Size	ZAR 35bn
Auction Date	26 May 2022
Settlement Date (T+3)	31 May 2022
Target Issuance Size	ZAR 1bn 3y FRN
Price Guidance	To Follow
Auction Time	9:00 - 11:00
Auction Methodology	Dutch Auction (No Feedback)



# Thank you for attending the Mercedes-Benz South Africa Debt Investor Call 2022!

Please direct any questions to

MBSA\_Investor\_Engagement@mercedes-benz.com

